



Give me

great advice.

Our furniture experts have put together some tips and techniques for the general, day-to-day care of your new McKenzie & Willis furniture piece as a quick reference for when life happens...

Fabric

- For general care of your fabric furniture it can be either washed or dry cleaned. However, it is important to check the manufacturer's care instructions before you do either.
- For spot cleaning remove as much of the excess as possible by gently scraping with a knife, ensuring you work from outside in to avoid spreading even further, and gently blot the area with a damp cloth to remove the stain. Do not over-wet the fabric as it may cause water marks or rub too hard as it may remove some colour. Always test on a hidden section of fabric first.
- The list of individual stains your fabric furniture is susceptible to is almost infinite and you should always refer to the manufacturer's care instructions before attempting to clean the fabric for example, oil based stains will require dry cleaning.

Leather

With so many different types of leather on the market it's important that you use the correct care products that suit the leather you have chosen. Our specialist leather consultants can advise you at the time of purchase on the great range of Pelle products available to use on leather

- For general care of your leather furniture we recommend you regularly dust it with a clean, dry cloth.
- Do not place your leather furniture close to heaters or in sustained, direct sunlight as over time this will cause the leather to crack and/or fade.
- For spot cleaning greasy stains use an absorbent paper towel and apply just enough pressure to remove the bulk - a specialist leather technician is suggested for this.
- There are great leather treatment and care products available - we recommend the use of Pelle Care products every 3 months on your furniture to extend the life of the leather. All Pelle products are non-toxic and safe for use on everyday household and personal clothing items. Please ask us about the best products in this range for your specific piece.

Cushion & Sofa Inserts

- For general care we recommend you plump and rotate cushions and inserts regularly. This is the best way to even out the pressure of daily use.
- Over time cushions and inserts will lose volume. You can have these professionally refilled to reinvigorate your furniture and extend its lifespan.

Wooden Furniture

For general care we recommend dusting with a clean, dry cloth, or wiping down with soft cloth wrung dry with water - always ensure you leave the surface dry after cleaning.

If the timber is a rough, recycled or raw surface, additional care must be taken not to cause soiling or catching from the cloth used.

Natural Oiled Wood

- Common stains can be quickly removed from this surface with a damp cloth. It is important to remove them as quickly as possible to avoid the stain seeping into the wood.
- Regular polishing will enhance the look and longevity of your wooden furniture.
- We have a range of waxes and polishes available so please ask us for more information.

Lacquered Finish Wood

- Painted timbers are susceptible to peeling if they become too wet so using a slightly damp cloth for cleaning is recommended
- Frequent dusting is also recommended to avoid dust accumulating in the porous surface causing the wood to crack
- For stains you should quickly remove with a slightly damp cloth and dry immediately
- As this finish seals the timber we do not recommend the use of products such as Pledge, Spray and Wipe or the like, a damp cloth will be sufficient

Outdoor Furniture

Regular cleaning of outdoor furniture is important to help combat mould or mildew. Simply wipe down your furniture with clean water and a cloth. As much outdoor furniture is stained, be mindful that some of the stain or tannin will often release on to fabrics, particularly in the first few months after purchase.

Timber: The timber selected for outdoor furniture generally contains a higher oil content. Whilst this will help your furniture withstand the elements, you should be prepared for a certain level of greying, spotting or fading over time. Sanding and re-oiling will help bring your outdoor timber furniture back to life.

Teak: This is a naturally very oily timber which protects the timber from splitting and cracking. Due to its high level of natural oil it will bleed or 'leach' out the excess oil, this can be seen as tiny black spots, however it will calm down as it silvers off and definitely after the first summer. Our Teak is sourced from sustainable teak plantations in Indonesia, ensuring no natural habitats are destroyed to make Outdoor Furniture.

Synthetic: Synthetic outdoor furniture is often treated to withstand fading and cracking. Keep dirt build up at bay by regularly cleaning with clean or soapy water and a cotton cloth or soft brush. Avoid abrasive cleaners or hard scrubbing as this can damage the surface. Some outdoor furniture contains in-built storage for cushions, but if this is not available, we suggest you keep them inside during the winter to minimise mould build up or colour fading.

By following this simple advice you will get the most out of your gorgeous McKenzie & Willis piece. Our sales consultants are always available to offer further advice on any of our beds should you need it, simply call your nearest McKenzie & Willis showroom.